



PARK SPARKS

OCTOBER 2021

PARK ELECTRIC COOPERATIVE, INC.



PARK ELECTRIC ANNUAL MEETING

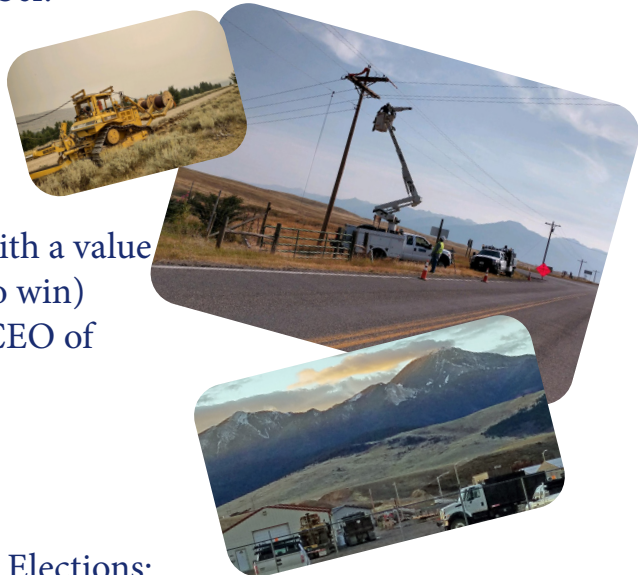
The Park Electric 82nd Annual Meeting will be held Friday, October 22, 2021 at the Park County Fairgrounds. Registration starts at 10:30, meeting begins at noon.



This will be the first year with a mail in balloting option. Voting can take place in person at the meeting or by mailing the enclosed ballot. Only one vote per member.

Meeting highlights include:

- Business Meeting - Cooperative Update
- 10 Luck of the Draw scholarships will be given away with a value of \$2,000 each (parent or student must be present to win)
- Guest Speaker - Tim Conver former Chairman/CEO of Aerovironment Inc.
- \$5 bill credit and free gift



Board of Trustee Elections:

District 3 - Craig Yost -incumbent
-Sam Francis

District 4 -Brad Hanson - incumbent running unopposed
Results of the election will be announced at the meeting.

Managers Comments *by* Matt Haggerty

Part of our duty as an electric co-op is to provide system reliability and outage restoration. Let's review Park Electric's response when an outage occurs.

How we proceed once a member contacts Park Electric about being out of power is based on whether the outage is during business hours (Monday through Friday, 8am-5pm) or if it is outside of business hours. In either case, the first step we ask of you is to please check your main breaker to see if it has tripped. If it has tripped, reset it and if the problem is on your side the power should be restored. If you reset the breaker and the power restores but continues to trip, please contact your electrician.

If you check the breaker and it has not tripped, and it is during regular business hours, please call Park Electric at 406-222-7778 to report the outage. One of our staff members will take down your information and ask you a few questions to help us narrow down the problem, after which they will create an outage report. This report states the reported issue, which could be low voltage, blinking lights, power out, lines down or a broken pole, etc. This report also includes the reporting member's phone number and location.

Once completed, the report goes to our operations group. They look up the location of the outage area, contact the nearest available crew, and pass along the outage information. The crew interrupts their current project and responds to the outage.

Many times, while the crew is in route, our office staff will start a process we call pinging meters. This

process is a computer-generated program that allows us to send a signal to the meter to check the status and voltage of the meter. If the result confirms that the power is off, we continue to investigate further to isolate where the problem could be located. To do this we ping various meters near the reported outage to determine if only one meter is out or if we have a large-scale outage. This technology allows us to narrow down the outage location before the crew gets there. Staff then passes along any information they learn to the crew.



If an outage occurs after hours, after you verify that your main breaker has not tripped, please call our outage response center at 1-855-999-9492. This number will connect you with our dispatching service called SRS which stands for Security and Response Services. This service is through Basin Electric, one of our power providers based out of Bismarck, ND.

SRS also takes down the outage information and creates a report to fax to our office. Next, they call a lineman at home to respond to the outage. After the lineman accepts the outage call they head to the office to pick up the outage information. They then use this information to look up

where the outage is located in our mapping system and head out to the outage. Once they arrive to the area where the outage was reported, they begin to troubleshoot possible outage causes.

I hope you found value in learning a little bit more about what takes place at your electric coop.



ACSI SURVEY RESULTS:

Thank you to everyone who responded to the ACSI survey this summer! Your opinion matters to us. Park Electric once again received high marks from our members.

A special congratulations to our random survey drawing winner Robert & Marjorie Kamps. The Kamps received a \$100 bill credit for their participation. They were selected from the hundreds of surveys that were returned. We will be sending another round of ACSI surveys out next summer, so be on the lookout.

We always welcome feedback any time. Have something to say? Call or email us today! info@parkelectric.coop or 406-222-3100

Energy Efficiency Tip of the Month

Old, uninsulated and improperly installed exterior doors can waste energy and money.

Shut the door on wasted energy by weather stripping and sealing all exterior doors. If you have an old exterior door, consider replacing it with a newer, energy efficient model.

Source: energy.gov

