

PARK SPARKS

FEBRUARY 2023

*Ready,
Set,
Save!*

Rebates Available on Energy Star
Appliances

Did you know, Park Electric offers rebates to our members who purchase qualifying Energy Star appliances for their homes served by Park Electric power? All you have to do is purchase an Energy Star rated appliance, go to our website at www.parkelectric.coop

and select the form for the appliance you purchased. We offer rebates for washers, dryers, hot water heaters, refrigerators, freezers, and smart and programmable thermostats. Send the form, along with proof of purchase, by mail or email to info@parkelectric.coop within 60 days. If you qualify, we will give you the rebate in the form of a bill credit.



Do you or someone you know need help paying the Park Electric bill? Park Electric would like to help. We have a grant program for people who might be in a tough spot and in a one time need. We also offer a senior rate program for low income seniors who might need a reduced bill year round. Our office can also provide information about other resources in the area that can help. Please contact the office at 406-222-3100 or email info@parkelectric.coop for more information. Applications are available on our website at www.parkelectric.coop.

We are here to help

**THOSE
IN NEED**



OFFICE UPDATE

As most of you know, the Park Electric office was flooded last year during the Yellowstone event in June. The office has been closed since then and we have been working out of a temporary space in Livingston. The staff of Park Electric is looking forward to a time this spring when we can return to our old office. Construction



has begun and we will update everyone when the office will be open again. We would like to thank everyone for their patience during this time of disruption.



★
**Happy
President's
Day** ★
★ ★ ★ ★ ★
**The office will
be closed
Monday,
February 20th
for the holiday.** ★

Managers Comments

by Matt Haggerty

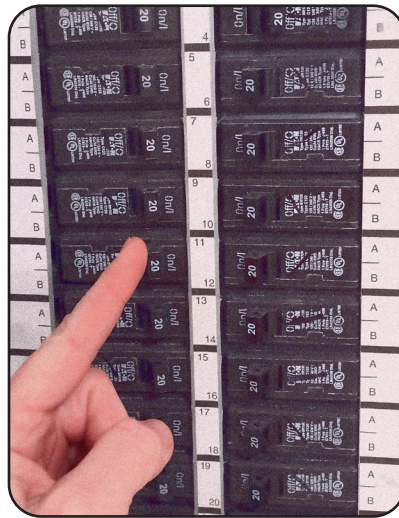
We will be heading into spring very soon and as the weather changes, so do the challenges we face when it comes to keeping the power on. Here are a few things to remember when the power goes off:

First, you should go out to the electric meter and check for power there. If you can see the electronic display on the front of the meter, odds are that there is a problem with your wiring. At that point, you should check your breakers, both at the meter and in the house. To check them, just flip them off and back on again. You may need to call an electrician if the power doesn't come on.

Each year we respond to numerous problems with our member's wiring. Unfortunately, we are unable to make repairs in these situations. Only a licensed electrician can work on private wiring. Linemen and electricians do not have the same jobs, and we do not have any licensed electricians on staff. Park Electric can only restore power to your meter.

If you do not see the electronic display on the meter, this means that the issue is most likely on the power supply side. Checking your breakers is still recommended, even after seeing a blank screen. After verifying that your breakers are all in, the next step would be to see if you can tell whether or not your

neighbors are also out of power. This information can help speed up the restoration time.



After checking your breakers and your neighbors, the next step would be to call Park Electric. The best ways to reach us are during office hours at 406-222-7778 and after hours, the toll-free outage number is 855-999-9492. If you notice anything that may have caused the outage, such as a tree through the line, loud noise, or an accident, please let the person taking your call know. It may help speed up the restoration process. Notifying us if the power comes back on before the crew arrives is also very helpful. This can happen occasionally

when the power to our substations goes out. By letting us know, you can save a great deal of the lineman's time chasing problems that don't exist.

Frequently people call in an outage after they have left the location of the outage. This can cause confusion if power was restored between the time they leave and when they call. If you have left the location of the outage, please pass that information on when calling in. Finally, don't forget to leave a good contact number so we can give you a call if we have more questions. With a little diagnosis and information on your part, we can save unnecessary expenses and possibly speed up the time it takes to get your power

Park Electric Board of Trustees

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District 5 - Bert Otis 406-333-4802
District 6 - Melanie Roe 406-932-4366
District 7 - Perry Anderson 406-537-4546
General Manager - Matt Haggerty 406-222-3100

Connect with Park Electric

Billing and general information: 406-222-3100
Outage and project information: 406-222-7778
Online: www.parkedelectric.coop
Email: info@parkedelectric.coop
Office hours: 8-5 Monday - Friday
Location: 5706 US Hwy 89 S
Livingston, Montana

